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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
2	Assistance Outreach	Progressive Housing Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			Burnaby/New Westminster	Burnaby
3	Assistance Outreach	Lookout Emergency Aid Society - Homeless Outreach Program	Outreach worker - provides outreach to engage street entrenched individuals to connect to services. Also .75 FTE other funding.		Mental Health, Homeless, At Risk			Burnaby/New Westminster	New Westminister
4	Assistance Outreach	Hope for Freedom Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			North East Sector	Coquitlam, Port Coquitlam and Port Moody
5	Assistance Outreach	Canadian Mental Health Association - North & West Vancouver - Homeless Outreach Program	Targeting homeless individuals with mental health problems, in conjunction with MSD to fast track clients for assistance	0.5 FTE	Mental Health, Homeless, At Risk			North Shore	North Vancouver & West Vancouver
6	Assistance Outreach	Lookout Emergency Aid Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			North Shore	North Vancouver
7	Assistance Outreach	Alouette Home Start Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance	2 FTE	Homeless, At Risk			Ridge Meadows	Maple Ridge
8	Assistance Outreach	Canadian Mental Health Association - Simon Fraser - Community Outreach	Immediate and intensive one on one help and long term assistance; access to services including income assistance	1.5 FTE	Mental Health, Homeless, At Risk			Ridge Meadows	Maple Ridge
9	Assistance Outreach	Stepping Stone Community Services Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			South of Fraser	Langley
10	Assistance Outreach	Options: Services to Communities Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			South of Fraser	Surrey, Delta

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
11	Assistance Outreach	Options: Services to Communities Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			South of Fraser	Surrey
12	Assistance Outreach	Keys Housing and Health Solutions - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			South of Fraser	Surrey
13	Assistance Outreach	Atira Women's Resource Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			Vancouver	Vancouver
14	Assistance Outreach	Carnegie Centre - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			Vancouver	Vancouver
15	Assistance Outreach	Coast Foundation Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			Vancouver	Vancouver
16	Assistance Outreach	MPA Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance	1	Homeless, At Risk, Mental Health			Vancouver	Vancouver
17	Assistance Outreach	RainCity Housing & Support Society - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			Vancouver	Vancouver
18	Assistance Outreach	The Kettle - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk, Mental Health			Vancouver	Vancouver
19	Assistance Outreach	Vancouver Recovery Club - Homeless Outreach Program	Immediate and intensive one on one help and long term assistance; access to services including income assistance		Homeless, At Risk			Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
20	Community Assistance Program	BC Coalition of People with Disabilities - Advocacy Access	Assists people to apply for and appeal the denial of provincial and federal (Canada Pension Plan) disability benefits. Also assists people to access apply for subsidized housing, and medical goods and services. Provides information and referral to other community agencies and programs.	2.5	People with Disabilities	Adults		BC	Vancouver
21	Community Assistance Program	Buxton Consulting Ltd. - REACH (Realizing Empowerment and Community Help) Programs Port Coquitlam	Provides multi-barriered clients with services to improve their quality of life and connections to services within their communities. Focuses on personal planning, life-skills training and coaching, and advocacy support. Program facilitators work on the clients' behalf to connect them with other services they need in the community, such as mental health, housing, drug or alcohol treatment, legal aid, child care, and family services. Referrals through MSD.		Multiple barriered Income Assistance Clients			North East Sector	Port Coquitlam
22	Community Assistance Program	SHARE Family and Community Services Society - Bridges	Bridges is a program for adults; who receive income assistance from the Ministry of Housing and Social Development and experience multiple barriers to employment. The program helps people connect with their community and enhance their quality of life through building connections and making changes that improve their circumstances.		Multiple barriered Income Assistance Clients			North East Sector	Port Moody

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	Income Services								
	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
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23	Community Assistance Program	Pacific Community Resources Society - South Vancouver/ Richmond Community Outreach Program	Offers one-to-one case management, information and referral, and life skills training for individuals on income assistance, to help them enhance their health and quality of life and identify and overcome barriers to independence. Areas of focus include organization/planning skills, educational upgrading, and employability skills training; Resource room, which provides access to computers and phones. Life skills Program addresses goal-setting, communication, conflict resolution, and addictions issues. Services delivered both on-site and in the community.		Multiple barriered Income Assistance Clients			Richmond & Vancouver	Richmond & Vancouver
24	Community Assistance Program	Pacific Community Resources Society - Langley Community Outreach Program (COP)	Offers one-to-one case management, information and referral, and life skills training for individuals on income assistance, to help them enhance their health and quality of life and identify and overcome barriers to independence. Areas of focus include organization/planning skills, educational upgrading, and employability skills training.		Multiple barriered Income Assistance Clients			South of Fraser	Langley
25	Community Assistance Program	Pacific Community Resources Society - Surrey Community Outreach Program for Employment (SCOPE)	Offers one-to-one case management, information and referral, and life skills training for individuals on income assistance, to help them enhance their health and quality of life and identify and overcome barriers to independence. Areas of focus include organization/planning skills, educational upgrading, and employability skills training.		Multiple barriered Income Assistance Clients			South of Fraser	Surrey

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
26	Community Assistance Program	Downtown Eastside Women's Centre - Skills Development Program	Provides support, training, education and experience opportunities for Centre members to make positive changes in their lives. The process is to get women involved in the activities of the Centre and to build individual and community capacity for change. This is an integral aspect of the Centre that is linked to our principles of self-help, peer support and community building, bridging of Centre volunteers into other employment and educational programs available in the community. Skills Training opportunities include Food Safe, 59 minutes and First Aid.		Multiple barriered Women		Women	Vancouver	Vancouver
27	Community Assistance Program	Gordon House Youth SEARCH	Pre-employment program for youth, comprising an eight-week employment preparation course that addresses life skills, employment preparation, work experience, further training, and/or job placement. Open to all youth, including those who are street involved. Office hours are 8:30 am to 4:30 pm Monday to Friday.		Youth Multiple barriered Income Assistance Clients	15-24		Vancouver	Vancouver
28	Community Assistance Program	Kiwassa Neighbourhood House - Community Connections	Employment support program for BC Employment and Assistance clients who reside in Vancouver. Provides individual support, referral, advocacy, life skills training, basic computer skills training, and next steps planning. Services also offered in Spanish. Hours are 8:30 am to 4:30 pm Monday to Friday.		Multiple barriered Income Assistance Clients			Vancouver - (Northeast)	Vancouver

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	Income Services								
	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
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29	<i>Community Assistance Program</i>	Pacific Community Resources Society - Midtown Vancouver Community Outreach Program	Offers one-to-one case management, information and referral, and life skills training for individuals on income assistance, to help them enhance their health and quality of life and identify and overcome barriers to independence. Areas of focus include organization/planning skills, educational upgrading, and employability skills training; resource room provides access to computers and phones. Life skills Program addresses goal-setting, communication, conflict resolution, and addictions issues. Services delivered both on-site and in the community.		Multiple barriered Income Assistance Clients			Vancouver - Midtown	Vancouver
30	<i>Employment and Assistance Offices</i>	Burnaby Metro Pointe Employment Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			Burnaby/New Westminister	Burnaby
31	<i>Employment and Assistance Offices</i>	Burnaby Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Burnaby/New Westminister	Burnaby
32	<i>Employment and Assistance Offices</i>	New Westminister Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			Burnaby/New Westminister	New Westminister
33	<i>Employment and Assistance Offices</i>	New Westminister Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, pension, and passports. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Burnaby/New Westminister	New Westminister

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1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
34	<i>Employment and Assistance Offices</i>	Avia Employment Services (Back in Motion Inc.)	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment. (North Road)		All			North East Sector	Coquitlam
35	<i>Employment and Assistance Offices</i>	Avia Employment Services (Back in Motion Inc.)	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment. (Lincoln Ave)		All			North East Sector	Coquitlam
36	<i>Employment and Assistance Offices</i>	Coquitlam Employment and Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			North East Sector	Coquitlam
37	<i>Employment and Assistance Offices</i>	Coquitlam Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			North East Sector	Coquitlam

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
38	Employment and Assistance Offices	Avia Employment Services (Back in Motion Inc.)	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment. (North Road)		All			North East Sector	Port Coquitlam
39	Employment and Assistance Offices	Tri-Cities Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			North East Sector	Port Coquitlam, Coquitlam, Port Moody
40	Employment and Assistance Offices	T II Training Innovations	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment. (North Road)		All			North East Sector	Port Moody
41	Employment and Assistance Offices	North Shore Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities.		Low income and People with Disabilities			North Shore	North Vancouver
42	Employment and Assistance Offices	North Shore Multicultural Society - WorkBC Immigrant Employment Services Centre	Specialized employment services for new immigrants.		Immigrants			North Shore	North Vancouver
43	Employment and Assistance Offices	North Shore Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			North Shore	North Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
44	Employment and Assistance Offices	YWCA - WorkBC Employment Service Centre - North Shore	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment.		All			North Shore	North Vancouver
45	Employment and Assistance Offices	YWCA - WorkBC Employment Service Centre - North Shore Youth	Helps youth who are having difficulty finding work or sustainable employment by offering support, access to resources, and one-on-one employment assistance. The drop-in resource centre provides a computer with internet access, a fax machine, photocopier, and telephone. Case managers offer one-on-one assistance including help with résumés, cover letters, job search techniques, interview preparation, and providing information about employment training programs. Also offers a variety of job search workshops.		Youth	15-30yrs		North Shore	North Vancouver
46	Employment and Assistance Offices	Richmond Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities.		Low income and People with Disabilities			Richmond	Richmond
47	Employment and Assistance Offices	Richmond Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Richmond	Richmond
48	Employment and Assistance Offices	Maple Ridge Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			Ridge Meadows	Maple Ridge

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
49	<i>Employment and Assistance Offices</i>	Ridge Meadows Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, pension, and passports. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Ridge Meadows	Maple Ridge
50	<i>Employment and Assistance Offices</i>	WorkBC Employment Services Centre - Ridge Meadows	Integrated range of employment services provided by: Douglas College, Bowman Employment Services, Buxton Consulting Services, Innerchoices, Immigrants Services Society of BC.		All			Ridge Meadows	Maple Ridge
51	<i>Employment and Assistance Offices</i>	Langley Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			South of Fraser	Langley
52	<i>Employment and Assistance Offices</i>	Ministry of Social Development - Fraser Regional Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			South of Fraser	Surrey
53	<i>Employment and Assistance Offices</i>	Fleetwood Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			South of Fraser	Surrey
54	<i>Employment and Assistance Offices</i>	Langley Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			South of Fraser	Langley
55	<i>Employment and Assistance Offices</i>	Pacific Community Resources Society - Work BC Employment Services - Surrey Fleetwood/ Guildford	Provides more barriered individuals with services including life skills, counselling, advocacy in accessing Income Assistance, housing and support services.		Multiple barriered Income Assistance Clients			South of Fraser	Surrey, Delta, Langley

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56	<i>Employment and Assistance Offices</i>	Park Place Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			South of Fraser	Surrey
57	<i>Employment and Assistance Offices</i>	SOURCES Work BC Employment Services Centre - Surrey/ Cloverdale	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment.		People with multiple barriers to employment			South of Fraser	Surrey
58	<i>Employment and Assistance Offices</i>	Surrey North Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income and People with Disabilities			South of Fraser	Surrey
59	<i>Employment and Assistance Offices</i>	Surrey North Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			South of Fraser	Surrey
60	<i>Employment and Assistance Offices</i>	Surrey South Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			South of Fraser	Surrey

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
61	Employment and Assistance Offices	Surrey Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			South of Fraser	Surrey
62	Employment and Assistance Offices	Whalley Employment and Income Assistance Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low Income and People with Disabilities			South of Fraser	Surrey
63	Employment and Assistance Offices	SOURCES Work BC Employment Services Centre - South Surrey/ White Rock	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment.		People with multiple barriers to employment			South of Fraser	White Rock
64	Employment and Assistance Offices	Vancouver Coastal Regional Office	Handles Income Assistance applications and intake for employable persons, persons with disabilities and the family maintenance program.		Low income, ALL			Metro Vancouver	Vancouver, North Vancouver, Richmond
65	Employment and Assistance Offices	China Creek Employment and Income Assistance Office	Serves employable adults in East Vancouver.		Low income, ALL			Vancouver	Vancouver - (Midtown)
66	Employment and Assistance Offices	Dockside Employment and Income Assistance Office	Responsible for employable Downtown Eastside clients with surnames from A to L.		Low income, ALL			Vancouver	Vancouver -Downtown Eastside
67	Employment and Assistance Offices	Grandview Employment and Income Assistance Office	Serves all clients who are employable in East Vancouver		Low income, ALL			Vancouver	Vancouver - (Midtown)

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1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
68	<i>Employment and Assistance Offices</i>	Killarney Employment and Assistance Office	Responsible for employable clients in southeast Vancouver.		Low income, ALL			Vancouver	Vancouver (Southeast Vancouver)
69	<i>Employment and Assistance Offices</i>	Kiwassa Employment and Income Assistance Office	Responsible for employable Downtown Eastside clients with surnames from H to M and all clients with families.		Low income, ALL			Vancouver	Vancouver (Downtown Eastside)
70	<i>Employment and Assistance Offices</i>	Mountainview Employment and Income Assistance Office	Responsible for employable clients in East Vancouver.		Low income, ALL			Vancouver	Vancouver (Eastside)
71	<i>Employment and Assistance Offices</i>	Open Door Social Services Society (formerly-THEO BC) - Work BC Employment Services Centre - Downtown Eastside	Provides more barriered individuals with services including life skills, counselling, advocacy in accessing Income Assistance, housing and support services.		Multiple barriered Income Assistance Clients			Vancouver	Vancouver
72	<i>Employment and Assistance Offices</i>	Pacific Community Resources Society - Work BC Employment Services - Vancouver Midtown	Provides job search services for eligible individuals who are seeking employment. Helps clients develop an employment plan. Assists with career options exploration, job search strategies, planning for education and training, accessing training funds, learning about starting a business, and resume writing. Offers a self-serve resource centre with phone, fax, internet, and printers. Also offers case management, which may include vocational counselling and employment search assistance. Supplemental services for multi-barriered clients or people with complex needs available.		All			Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
73	Employment and Assistance Offices	Progressive Intercultural Community Services Society - WorkBC Immigrant Employment Services Society - South Vancouver	Provides specialized employment services for new immigrants		Immigrants			Vancouver	Vancouver
74	Employment and Assistance Offices	Vancouver Service Canada Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8 am to 5 pm Mondays, and 8:30 am to 4 pm Tuesday to Friday; in-person services only.		All			Vancouver	Vancouver
75	Employment and Assistance Offices	Vancouver Service Canada Centre -Fairview	such as social insurance, employment insurance, record of employment, pension, and passports. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person		All			Vancouver	Vancouver
76	Employment and Assistance Offices	Vancouver Service Canada Centre - Kingsway	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, pension, and passports. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Vancouver	Vancouver

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1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
77	<i>Employment and Assistance Offices</i>	Vancouver Service Canada Centre -Sinclair Centre	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, pension, and passports. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Vancouver	Vancouver
78	<i>Employment and Assistance Offices</i>	Vancouver Service Canada Centre - West Broadway	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, pension, and passports. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 8:30 am to 4 pm Monday to Friday; in-person services only.		All			Vancouver	Vancouver
79	<i>Employment and Assistance Offices</i>	Vancouver Service Canada Outreach Centre - Chinatown	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 9 am to 4 pm Thursdays; in-person services only.		All			Vancouver	Vancouver
80	<i>Employment and Assistance Offices</i>	Vancouver Service Canada Outreach Centre - Grandview Collingwood	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 9 am to 4 pm Thursdays; in-person services only.		All			Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
81	Employment and Assistance Offices	Vancouver Service Canada Outreach Centre - Renfrew Collingwood	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 9 am to 4 pm Thursdays; in-person services only.		All			Vancouver	Vancouver
82	Employment and Assistance Offices	Vancouver Service Canada Outreach Centre - Sunset	Provides access to federal programs, in areas such as social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information. Services include giving out and accepting application forms for various services. Office hours are 9 am to 4 pm Thursdays; in-person services only.		All			Vancouver	Vancouver
83	Employment and Assistance Offices	YWCA - WorkBC Employment Service Centre - Vancouver South	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment.		All			Vancouver	Vancouver
84	Employment and Assistance Offices	YWCA - WorkBC Employment Service Centre - Vancouver Westside	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment.		All			Vancouver	Vancouver
85	Employment and Assistance Offices	YWCA - WorkBC Employment Service Centre - Vancouver Youth	Helps youth who are having difficulty finding work or sustainable employment by offering support, access to resources, and one-on-one employment assistance. The drop-in resource centre provides a computer with internet access, a fax machine, photocopier, and telephone. Case managers offer assistance including help with resumes, cover letters, job search techniques, interview preparation, and providing information about employment		Youth	15-30yrs		Vancouver	Vancouver

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	Income Services								
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86	<i>Employment and Assistance Offices</i>	Strathcona Disability Employment and Income Assistance Office	Responsible for Income Assistance applications and intake for persons with disabilities in the DTES.		People with Disabilities			Vancouver	Vancouver (Downtown Eastside)
87	<i>Employment and Assistance Offices</i>	Sunrise Employment and Income Assistance Office	Responsible for employable clients in East Vancouver.		Low income, ALL			Vancouver	Vancouver - (Midtown)
88	<i>Employment and Assistance Offices</i>	West End Employment and Income Assistance Office	Serves all clients who are employable on the West Side and West End.		Low income, ALL			Vancouver	Vancouver - (Westside and West End)
89	<i>Employment Services</i>	Family Services of Greater Vancouver - WorkBC Employment Services Centre - Downtown	WorkBC Employment Services Centres offer customized services to all unemployed British Columbians including specialized populations, immigrants, youth, aboriginal people, francophone, persons with disabilities, survivors of abuse and violence, and persons with multiple barriers to employment.		All			Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
90	Employment Services	Frog Hollow Neighbourhood House - WorkBC Employment Services Centre - Drive Youth Employment Centre	Helps youth and adults from 15 to 30 years of age who are having difficulty finding work or sustainable employment by offering support, access to resources, and one-on-one employment assistance. The drop-in resource centre provides a computer with internet access, a fax machine, photocopier, and telephone. Case managers offer one-on-one assistance including help with resumes, cover letters, job search techniques, interview preparation, and providing information about employment training programs. Also offers a variety of job search workshops.		Youth	15-30 yrs		Vancouver	Vancouver
91	Employment Services	Métis Provincial Council of BC	The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.		Aboriginal			BC	Vancouver
92	Employment Services	Spinal Cord Injury BC - Employment head Start	Provides training and counselling to help participants achieve greater employability.		People with disabilities			BC	Vancouver
93	Employment Services	Fraserside Community Services Society - Employment Programs	Fraserside provides a variety of employment programs. The Job Club provides training in resume writing, interview skills, telephone techniques, cover letters and job sourcing. The Career Decision Making program assists EI recipients and other unemployed New Westminister residents in deciding on a career direction. The society also provides employment services and opportunities, involving on-the-job training, to persons with a mental handicap.		Multiple barriered Income Assistance Clients			Burnaby/New Westminister	New Westminister

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
94	Employment Services	Aboriginal Community Career and Employment Services Society (ACCESS) - Essential Skills for Aboriginal Futures	Provides skills assessment, upgrading, and development for unemployed members of the urban Aboriginal population, and partners with employers to transition clients into employment. Training program lasts six weeks; follow-up job-coaching program lasts 12 weeks. Programs are ongoing and provide opportunities across a number of industries. Referrals through ACCESS Employment Assistance offices or Kla-How-Eya Employment; clients do not need to be in receipt of EI or have a previous EI claim.		Aboriginal			Burnaby/New Westminister	New Westminister
95	Employment Services	Aunt Leah's Food Services Training	A comprehensive 12-week program that helps young people get employment and life skills training in food preparation. The program provides students with some basic cooking skills as well as experience preparing food in an industry style kitchen. The emphasis is on making good-tasting nutritious food on a budget.		Youth			Burnaby/New Westminister	New Westminister
96	Employment Services	Aunt Leah's Retail Training Program	It is a twelve-week program designed to provide students with an overview of the Retail industry and teach them the basic skills they will need to obtain a job in the field. Trainers follow a curriculum but also customize the program for each student based on their strengths and abilities and ensure that reasonable accommodations are made whenever possible to accommodate those students with disabilities.		youth and adults with barriers to employment.			Burnaby/New Westminister	New Westminister
97	Employment Services	Fraserside Community Services Society - Employment Resource Centre	Case managers help clients develop a mutually agreed upon "return to work" action plan. Assistance accessing community employment programs, resources and government sponsored training provided. Free access to job search resources such as telephones, computers, internet, email, printers, fax and photocopier offered.		All			Burnaby/New Westminister	New Westminister

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
98	Employment Services	Pacific Community Resources Society - Employment Services	Offers employment skills development and job search assistance to un- or under-employed youth. Services include one-to-one employment counselling, job search workshops, assistance with transportation, and an employment resource room with access to internet, photocopier services, phones, and fax machine. Also offers referrals to community resources including housing, medical clinics, support groups, addictions counselling, Aboriginal services, and multicultural services.		Youth	15-30yrs		Burnaby/New Westminster	New Westminister
99	Employment Services	Douglas College - Career and Employment Preparation	14-week full-time program allows adults with a barrier to education and employment an opportunity to explore career alternatives, enhance communication skills, develop positive work habits, acquire job skills, and complete two work experience placements. Classroom instruction and work experience opportunities prepare students for obtaining employment and/or identifying further training needs. Program offered in fall and winter semesters.		Multiple barriers			North East Sector	Coquitlam
100	Employment Services	New View Society - Employment Program	This program offers employment preparation for and search assistance for adults with mental illness who live in the Tri-Cities.		Mental illness			North East Sector	Port Coquitlam
101	Employment Services	RDK Career Services - Austin Avenue Employment Resource Centre	Tools for job search such as internet, resource room, fax and photocopies, phone, newspapers, résumés, cover letters, calling cards. Skills training and self employment program.		All			North East Sector	Coquitlam
102	Employment Services	RDK Career Services - Glen Drive Employment Resource Centre	Tools for job search such as internet, resource room, fax and photocopies, phone, newspapers, résumés, cover letters, calling cards. Skills training and self employment program.		All			North East Sector	Coquitlam

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
103	Employment Services	Open Door Social Services Society (formerly-THEO BC) -	Dedicated to enhancing employment opportunities for those within the mental health community. Provides training and counselling to help participants achieve greater employability.		Mental health & People with Disabilities			North East Sector	Port Coquitlam
104	Employment Services	Aboriginal Community Career and Employment Services Society (ACCESS)	Offers employment services, including job training programs, to Aboriginal people living off-reserve. A cooperative venture of the off-reserve Aboriginal community of Metro Vancouver. Serves the Greater Vancouver Regional District.		Aboriginal			North Shore	North Vancouver
105	Employment Services	B.C. Aboriginal Fisheries Commission	A commission which is responsible for protecting and enhancing the fishing rights of the Aboriginal people of BC. Provides facilitation and consultation for government-to-government communications.		Aboriginal			North Shore	North Vancouver
106	Employment Services	Open Door Social Services Society (formerly-THEO BC) -	Dedicated to enhancing employment opportunities for those within the mental health community. Provides training and counselling to help participants achieve greater employability.		Mental Health & People with Disabilities			North Shore	North Vancouver
107	Employment Services	United Native Nations Society - Volunteer, Entrepreneur, Networking, Training, Urban Resources, and Employment Services (VENTURES)	Provides employment counselling for people of Aboriginal ancestry. Also may provide financial assistance for the purchase of work gear such as clothing and tools.		Aboriginal			North Shore	North Vancouver
108	Employment Services	YWCA - WorkBC Employment Service Centre - North Shore Youth	Employment-related drop-in. Job boards, employment counselling, computers, and community resource information. Workshops and hiring fairs.		Youth	16 - 30 yrs		North Shore	North Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
109	Employment Services	Native Fishing Association	The primary objective of this association is to maintain and increase Aboriginal participation in the commercial fishing industry of British Columbia. Financial assistance loans provided to Aboriginal people in the commercial fishing industry who meet eligibility criteria.		Aboriginal			North Shore	West Vancouver
110	Employment Services	Open Door Social Services Society (formerly-THEO BC) -	Dedicated to enhancing employment opportunities for those within the mental health community. Provides training and counselling to help participants achieve greater employability.		Mental Health & People with Disabilities			Richmond	Richmond
111	Employment Services	Richmond Multicultural Community Services - Youth Educations, Employment and Empowerment (YES) Program	18-week program provides youth with job training; educational and employment counselling; ESL classes; recreational, cultural, and sports activities; and referrals. Youth must have arrived in Canada in the last five years, be allowed to stay in Canada, need settlement support, and want to integrate in the community. Only applicants who are not enrolled in full-time schooling will be eligible for the program.		Youth Immigrant	15-25 yrs		Richmond	Richmond
112	Employment Services	Bowman Employment Services Inc.	Provides assessment, counselling, referral, job placement assistance, and ongoing support for those who are unemployed. Delivers the Get Youth Working Program.		All, Youth	age 15+		Ridge Meadows	Maple Ridge
113	Employment Services	Inner Choices Career Centre	5 week job search program for ages 16 and up; clients have multiple barriers and are referred to Bowman or Career Links.		Multi-barrier			Ridge Meadows	Maple Ridge
114	Employment Services	Pathfinder Youth Centre Society	Working Together for multi-barrier youth aged 15-30; life skills, stress management, employment skills and certification.		Multi-barrier Youth	15 - 30 yrs		Ridge Meadows	Maple Ridge

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
115	Employment Services	Assisting With Awareness Regarding Employment (AWARE) Society - Job Options BC Cloverdale	Helps prepare unemployed people who are non-Employment Insurance clients for new employment or where appropriate, further training. 10-week program includes 4 to 6 weeks of facilitated group activities, including assessment, life skills, job-finding clubs, and employability skills (job search, computer training, and short-term skills training). Also provides training allowances. The remainder of the program includes employer, community-based, or volunteer work experience component. Provides up to 6 months of follow-up support for clients.		All			South of Fraser	Surrey
116	Employment Services	DiverseCity Community Resources Society - Career Services	The Career Services Department offers several programs to assist immigrant job seekers learn about the Canadian labour market, explore educational and training opportunities and prepare them to enter/re-enter the Canadian workforce. All programs are specially designed for immigrants facing multiple barriers to employment such as English language, foreign credentials, lack of Canadian work experience and cultural differences and settlement issues. Also provides some skills training.		Immigrants			South of Fraser	Surrey
117	Employment Services	Kla-how-eya Aboriginal Cultural Society	The society provides a platform for traditional dancing, drumming, language, arts, and cultural workshops. The society hosts a culinary arts program, which is a full-time 6-month course. Assistance is provided to Aboriginal adults and youth to access training or employment, including job search assistance.		Aboriginal, Families, Youth, Children			South of Fraser	Surrey
118	Employment Services	SOURCES Community Resource Centre - Empowerment Services	A specialized employment and life skills program for survivors of violence or abuse and people with barriers to employment. Free educational workshops held daily. Also offers a job development service. Referrals required from BC Employment Service Centre.		Women who have suffered abuse		Women	South of Fraser	Surrey

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
119	Employment Services	Pacific Community Resources Society - Baristas (Youth Skills Link Program)	Offers comprehensive, practical on-the-job experience in Surrey Starbucks outlets to youth who face barriers to employment. Provides training in life skills, employment readiness, and employability skills. Helps prepare participants for future employment in the retail food and beverage industry.		Youth Multiple Barriers		15 -30	South of Fraser	Surrey
120	Employment Services	Pacific Community Resources Society - Career Quest	Provides youth with the tools they need to make an informed career choice. Program includes a two-week series of workshops (with weekly start dates) that takes participants through the career decision-making process, individual career counselling, and personality, interest, and academic assessments. Provides access to a resource library, computers with internet, fax machine, and photocopiers. Offers ongoing support to clients for up to six weeks.		Youth		15-30yrs	South of Fraser	Surrey

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
121	Employment Services	Pacific Community Resources Society - Immigration Youth Outreach Program	Provides training, settlement assistance, and information and referral to youth and young adults who have recently arrived in Canada; focuses on employment, education, training, and community inclusion issues. Serves immigrants, permanent residents, and refugees who have arrived in Canada within the past five years, who are not enrolled in mainstream high school, and who are either unemployed or work 20 hours per week or fewer. Specializes in individuals requiring English language skill training. Offers free and personalized workshop series on settlement-related topics, including skills, employment, Canadian culture, and education options. Maintains a resource centre, including library, computers, fax machine, and photocopier. Offers funding for employment training, including certification. Services available in Arabic, Cantonese, Fijian, Hindi, Mandarin, Punjabi, Shona, Swahili, and Urdu; translation services also available. Continuous intake through Outreach Counsellor.		Immigrant & Refugees Youth		15-25yrs	South of Fraser	Surrey
122	Employment Services	Pacific Community Resources Society - KEY Alternate School Program	Special education program for youth ages 15 to 18 which combines academics, counselling, vocational exploration, and recreational activities. Referrals through MCFD.		Youth		15-18yrs	South of Fraser	Surrey
123	Employment Services	Pacific Community Resources Society - Surrey Youth Job Search Program	Provides youth with knowledge, tools, and techniques required to obtain and retain a job. Participants are assigned a job search counsellor, and develop an individualized program to fit their specific job search needs. Also offers group workshops on job skills, and free computer access. Applicants must be un- or under-employed (working fewer than 20 hours per week), job-ready, and motivated to find employment.		Youth		15-30yrs	South of Fraser	Surrey

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
124	Employment Services	Pacific Community Resources Society - TREES Alternate School	Located at the Newton Youth Resource Centre; Special education program for youth which combines academics with family counselling and recreational activities. Referrals through MCFD.		Youth Multiple Barriers		13-16yrs	South of Fraser	Surrey
125	Employment Services	Pacific Community Resource Society - Youth Employment Resource Centre	Provides individualized counselling and support, assessments, return to work action plans, and referrals to other programs such as job clubs, career exploration programs, and skills link programs. Also offers access to a Job Search Resource Room with computers, fax, phone, and internet access. Free service for youth ages 15 to 30.		Youth	15-30yrs		South of Fraser	Surrey
126	Employment Services	Progressive Intercultural Community Services Society (PICS) - Job Options BC - Urban Older Workers	Provides unemployed individuals, ages 55 and up, with skills to find and sustain employment. Offers 11 weeks of programming which includes career exploration; job finding activities such as resume writing, interview techniques, informational interviews, and networking; and work placement and training. Provides follow-up support for six months afterwards. Referral by Case Manager of WorkBC program, or by applying directly in person. Clients must be ages 55 and up, unemployed, and not have claimed Employment Insurance in the last three years. Must be landed immigrants or Canadian citizens, and not attending school.		Immigrants and refugees			South of Fraser	Surrey
127	Employment Services	Progressive Intercultural Community Services Society (PICS)	Employment services include employment assistance such as entrepreneurship training, a resource centre, job finding club, counselling, agricultural workers employment program, wage subsidy program, and job search support.		Immigrants and refugees			South of Fraser	Surrey
128	Employment Services	Open Door Group - ACHIEVE - Employment Program for Persons with Disabilities	Provides training and counselling to help participants with disabilities achieve greater employability.		Mental health & People with disabilities			Surrey	Surrey

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
129	Employment Services	Aboriginal Community Career and Employment Services Society (ACCESS) - Aboriginal Connections to Employment 390 Main Street	Offers Employment Assistance Services (EAS) to the urban Aboriginal population of Metro Vancouver. Services include career counseling, information on education funding, referrals to training programs, and supported job search. Also offers fax and internet access. Office hours are 8:30 am to 4:30 pm Monday to Friday.		Urban Aboriginal			Vancouver	Vancouver
130	Employment Services	Aboriginal Community Career and Employment Services Society (ACCESS) - ACCESS Employment Centre at the Vancouver Aboriginal Friendship Centre	Offers Employment Assistance Services (EAS) to the urban Aboriginal population of Metro Vancouver. Services include career counseling, information on education funding, referrals to training programs, and supported job search. Also offers fax and internet access. Office hours are 8:30 am to 4:30 pm Monday to Friday.		Urban Aboriginal			Vancouver	Vancouver
131	Employment Services	Aunt Leah's Food Services Training	A comprehensive 12-week program that helps young people get employment and life skills training in food preparation. The program provides students with some basic cooking skills as well as experience preparing food in an industry style kitchen. The emphasis is on making good-tasting nutritious food on a budget. Program is for young moms from AL Programs.		Youth, Young Mothers		Women	Vancouver	Vancouver
132	Employment Services	Broadway Youth Resource Centre - Intermediate Adult Basic Education Program for Youth	Grade 10 equivalency schooling in an informal, off-campus setting for youth ages 15 to 18 who are unable to enter other programs. Preference to youth who have been out of school for one year and have a letter from their secondary school principal confirming their need for this program. Provided by Vancouver Community College.		Youth	15-18yrs		Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
133	Employment Services	Broadway Youth Resource Centre - Youth Employment Resource Centre	Provides individualized counselling and support, assessments, return to work action plans, and referrals to other programs such as job clubs, career exploration programs, and skills link programs. Also offers access to a Job Search Resource Room with computers, fax, phone, and internet access.		Youth	15-30yrs		Vancouver	Vancouver
134	Employment Services	Broadway Youth Resource Centre - Youth Volunteer Program	Offers meaningful volunteer opportunities for youth, in order to increase their employability and develop stronger communities.		Youth			Vancouver	Vancouver
135	Employment Services	Canadian Mental Health Association - Vancouver Burnaby Branch	Provides training and counselling to help participants achieve greater employability to people who's disability is their main barrier to employment.		Mental Health			Burnaby/New Westminster	Burnaby
136	Employment Services	Coast Foundation Society - Landscaping with Heart	To provide landscape work place experience to homeless or at risk individuals with mental illness. Additional supports also provided. Social Enterprise	1	Mental Health	Adults		Vancouver	Vancouver
137	Employment Services	Coast Foundation Society - Pact Employment Services	Employment counselling services to those with emotional or psychiatric barriers to employment. Includes employment counselling, job search skills, resume preparation, interview practice, job placement and on-the-job support.		Mental Health			Vancouver	Vancouver
138	Employment Services	Coast Foundation Society - Sewing with Heart	Supports mental health clients who are interested in employment as sewers through Coast's membership in the Common Thread Co-operative. Social Enterprise.		Mental Health			Vancouver	Vancouver
139	Employment Services	Collingwood Neighbourhood House - Collingwood Education Program	The curriculum offered is self-paced and focuses on the core subject areas of Science, Math, Socials Studies and English with opportunities for computer-based instruction; completion of Grade 10 academic goal.		Youth	16-19yrs		Vancouver	Vancouver

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	Income Services								
	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
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140	Employment Services	Dress for Success	Helps women with low income make transitions into the workforce by providing each client with professional attire: one suit when she has an interview and a small working wardrobe upon acceptance of employment. Women must be referred by employment preparation programs, thus an appointment is required. Welcomes donations of current clean office attire, including suits, outerwear, handbags, footwear, and new hosiery and toiletries. The Professional Women's Group program provides ongoing support to clients who have returned to the workforce; members meet monthly for a networking and education program. Covers topics such as workplace etiquette, communications, and personal finance and health. Hours are 9:30 am to 4 pm Monday to Friday.		Low Income Women		Women	Vancouver	Vancouver
141	Employment Services	Family Services of Greater Vancouver - Street Youth Job Action -Directions Youth Services Centre	Odd-job bank for street involved youth up to 25. Work opportunities are allotted on a first come, first serve basis, and youth are paid on the day that they work. Also offers some certificate training. Social Enterprise.		Youth	15 -24 yrs		Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
142	Employment Services	First Nations Employment Society	Delivers employment programs and services for Aboriginal people. Resource area offers a job posting board, internet access, courtesy phone line, and free photocopying and use of fax. Programs include a six-week essential skills development program, and a six-week logistics training certification program dealing with the movement of products or services through all modes of transportation. For people interested in completing an apprenticeship, offers an online assessment tool that measures essential skills and helps with the development of a learning plan. Employment insurance funding available for eligible Aboriginal clients for skill development at public post-secondary institutions. Child care is available at member nation child care facilities.		Aboriginal			Vancouver	Vancouver
143	Employment Services	Hastings Education Centre - Fresh Start Youth Education Program	This program is for at-risk youth who wish to complete Grade 12. It will provide a transition for students who have completed Grade 10 in a regular or an alternate environment.		Youth at Risk			Vancouver	Vancouver
144	Employment Services	Helping Spirit Lodge- Breaking Ground, Empowerment to Employment	Breaking Ground is an empowerment to employment program designed to facilitate the entrance to work or return to work for Aboriginal women.		Aboriginal Women		Women	Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
145	Employment Services	Immigrant Services Society Building Together - Settlement and Integration Program - Employment	Connects immigrant and refugee job seekers with services that meet both their employment and settlement needs. Serves naturalized citizens, landed immigrants, live-in caregivers, refugees, refugee claimants and individuals allowed to remain in Canada to whom Citizenship and Immigration intends to grant permanent resident status. Employment counsellors provide newcomers with information about BC's job market; guidance and support on settlement-related employment issues; and opportunities to connect with other needed services.		Immigrant			Vancouver	Vancouver
146	Employment Services	JustWork Economic Initiative	A Christian-based organization that fosters work opportunities through the development of social enterprises for people facing multiple barriers such as physical disabilities, mental illness, homelessness, and addictions. Social enterprise initiatives include JustPotters, a pottery studio; JustRenos, a building renovation service; and JustCatering, a catering service. Affiliated with Grandview Calvary Baptist Church. Nonprofit agency.		Multiple barriers			Vancouver	Vancouver
147	Employment Services	Mission Possible	Drop-in program includes resume services, a job bank, computer classes, free haircuts, and clothing. Also operates social enterprises		Low Income			Vancouver	Vancouver
148	Employment Services	MOSAIC Employment Resource Centre for Immigrants	Provides drop-in access to computers, high-speed internet, fax machines, photocopiers, labour market information, job search resources, and job boards for job-seekers.		Immigrants			Vancouver	Vancouver
149	Employment Services	Kiwassa Neighbourhood House - Kiwassa Education Program	This program is for at risk students who have not succeeded in the regular system due to attendance, work, life style or family issues. The program offers a variety of individualized, self-paced courses in an encouraging environment. Grades 11-12		Multi-barriered Youth	17-20yrs		Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
150	Employment Services	MOSAIC Skills Connect for Immigrants	Employment program for recent immigrants who do not require completely new credentials or extensive language training to find work. Participants must have been in Canada for five years or less, be unemployed or underemployed, and possess intermediate to advanced English language skills. Program provides skills assessment, career counselling, financial support for skills upgrading, job search assistance, language skills upgrading, and mentoring.		Immigrants			Vancouver	Vancouver
151	Employment Services	Native Education Centre	Provides educational programming and services to Aboriginal communities and organizations, including adult basic education, post-secondary programs, and professional development courses. Current programs include Aboriginal Adult Basic Education, Aboriginal Business Technology, Aboriginal Criminal Justice Program, Family and Community Counselling, Aboriginal Land Stewardship, Aboriginal Tourism Management, Warriors Against Violence, and Youth Against Violence.		Aboriginal			Vancouver	Vancouver
152	Employment Services	Open Door Social Services Society (formerly-THEO BC) -	Dedicated to enhancing employment opportunities for those within the mental health community. Provides training and counselling to help participants achieve greater employability.		Mental Health & People with Disabilities			Vancouver	Vancouver

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	Income Services								
	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
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153	Employment Services	Pacific Community Resources Society - Eagle High Alternate School	Alternate school offers Grades 8 to 10 for students who are generally unable to succeed in less supported school situations. Provides equal emphasis on academic education and counselling support. The academic program includes academic testing and individualized and group teaching; adapted courses and remedial work are based on the student's skill level. Also provides individual and group counselling, as well as peer group work and goal meetings to help students clarify values, enhance decision-making skills, develop self-worth and feelings of belonging, and be positively assertive. Recreational activities include camping and art, and a breakfast club and lunch program. Parent school is Windermere Secondary. Referrals through MCFD.		Multi-barriered youth			Vancouver	Vancouver
154	Employment Services	Pacific Community Resources Society - West Coast Alternative School	Alternate high school program for youth who have a diagnosis of fetal alcohol spectrum disorder (FASD) and an IQ over 70, and who are experiencing difficulty in the regular school environment. Focuses on academic and social/behavioural aspects, as well as providing community and pre-employment opportunities. Uses specific strategies and practices to provide an optimal learning environment and support for youth with FASD. Parent school is Templeton Secondary School. Referrals through VSB.		Youth FASD	13-18yrs		Vancouver	Vancouver
155	Employment Services	Portland Hotel Society - Lifeskills Centre	Offers peer counselling, life skills development, prevocational skills training, and literacy rich programming, as well as educational classes, services, and support to street-involved adults with multiple barriers. Provides support in re-entering the workforce and/or education system. Services including free phone, internet, learning centre, showers, and laundry. Meals are available Monday to Friday		Addictions and Mental Health			Vancouver	Vancouver

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	Income Services								
	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
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156	Employment Services	South Vancouver Neighbourhood House - Labour Market Volunteer Placement for Newcomers	Work placement service to help newcomers gain pre-employment skills and experience in the job market in a volunteer capacity. This is a pilot project under the Vancouver Area Immigrant Services Toward Adaptation Consortium Program (VISTA). Participants will be given orientation and training (conflict resolution, volunteerism and labour rights and responsibilities). Participants may also obtain a reference letter or work reference upon completion of the program. Participants agree to commit to 40-120 hours of volunteer (unpaid) service to gain work experience in the following areas: administration, customer service, fast food, retail, working with children/immigrants/seniors or more as opportunities arise.		Immigrants			Vancouver	Vancouver
157	Employment Services	SUCCESS Kingsway Service Centre - Youth Employment Program	Helps youth overcome barriers to employment by providing them with the skills, experience, and ability to make a successful transition to employment or return to school. Offers both group-based employability skills training and work placement.		Immigrant Youth			Vancouver	Vancouver
158	Employment Services	Tradeworks Training Society	Offers job training and pre-employment programs for people in the Downtown Eastside; Special programs for women and youth					Vancouver	Vancouver
159	Employment Services	Urban Native Youth Association (UNYA) - ARIES Project	Alternate school for Aboriginal street-involved youth. A day/evening program, offering academics, life skills, cultural enrichment, and other services, in a non-threatening environment. Year-round intake.		Youth Aboriginal Street Involved	13 -15 yrs		Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
160	Employment Services	Urban Native Youth Association (UNYA) - Cedar Walk	Provides a respectful, safe, and culturally relevant environment to address the needs of Aboriginal students (in care) who have an extended history of non-engagement in school. A vocational focus helps students learn pre-employment skills and provides work experience opportunities.		Aboriginal Youth	15-18yrs		Vancouver	Vancouver
161	Employment Services	Vancouver Community Mental Health Services - Gastown Vocational Services	Provides vocational/employment programs to assist youth and adults aged 16 to 64 with mental health disabilities reach their volunteer, employment, and educational goals. Services include psychological assessment, work-readiness skill training, career planning, education support, job placements, job search assistance, and employment counselling. Programs include the		Mental Health			Vancouver	Vancouver
162	Employment Services	Vancouver Community Mental Health Services Peer Support Program	One-to-one support for clients of mental health services is provided by others with a mental health history or diagnosis. Matches trained and supervised peer support workers with clients, taking into account diagnosis, age, gender, ethnicity, and the particular goal the client and case manager may have chosen. The program can be an end in itself, or a stepping stone to employment for the peer support workers		Mental Health			Vancouver	Vancouver
163	Employment Services	Vancouver Eastside Educational Enrichment Society - Bridging Employment Program	Designed to improve employment opportunities for IA clients (women) who have suffered from violence and abuse.		Women Who Have Suffered Abuse		Women	Vancouver	Vancouver
164	Employment Services	Vancouver School Board - Eastside Program	The East Side Program is an off-site district Alternative Program which creates a structured, supportive and stimulating environment that promotes social and recreational skills as well as academics.		Multi-barriered Youth	14-17yrs		Vancouver	Vancouver

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
165	Employment Services	Vancouver School Board - Epic Program	Formerly known as the South Vancouver Youth Centre Day Program, the Epic Program addresses the needs of students who have an extended history of non-engagement in school. Grades 8 - 10.		Multi-barriered youth	13-18yrs		Vancouver	Vancouver
166	Employment Services	Vancouver School Board - Foundations Program	The Foundation Program is an academic and recreational program that enrolls students in grade 8 and 9. The program focuses on students whose behavior has impacted their ability to function academically, socially, and emotionally and who require intervention beyond the regular school's resources. The		Multi-barriered Youth			Vancouver	Vancouver
167	Employment Services	Vancouver School Board - Genesis Program (3 sites)	The Genesis programs address the needs of students who have an extended history of non-engagement in school. The three Genesis programs are designed to meet the academic, vocational, personal and social needs of each student. Grades 8 -10		Multi-barriered Youth	15-18yrs		Vancouver	Vancouver
168	Employment Services	Vancouver School Board - Outreach Program	Located in portables at Britannia Secondary School; Outreach is an alternative program for students of Aboriginal heritage, who wish to improve their academic and social/emotional skills, prepare for post secondary programs and complete courses leading to a B.C. Secondary School Graduation Certificate (Doowood Certificate)		Aboriginal Multi-barriered Youth	15-19yrs		Vancouver	Vancouver

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	Income Services								
	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
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169	Employment Services	Vancouver School Board - Pinnacle Program	The Pinnacle program is a senior program, based on a semester system, located in a MCFD Integrated Youth Services building with access to Probation Officers, Social Workers, Drug and Alcohol Counsellors and Mental Health Workers. In addition to providing educational programming, the program staff is dedicated to working individually with students to focus on their social and emotional needs. Grade 11 - 12.		Multi-barriered youth	16-18yrs		Vancouver	Vancouver
170	Employment Services	Vancouver School Board - Pre-Employment Program	Pre-Employment programs are available for students who have experienced difficulty in academic secondary school placements. The Pre-Employment programs are generally self-contained and two years in length. The overall goals of the programs are to develop academic skills as well as to provide social and career preparation skills necessary for successful transition to employment. Grades 10-12.		Multi-barriered Youth	15-19yrs		Vancouver	Vancouver
171	Employment Services	Vancouver School Board - South Hill Youth Program	This program provides students who have left secondary school with opportunities for individualized, self-paced learning in a structured yet flexible program. There is a strong emphasis on personal responsibility, respect and a shared "social contract" of beliefs and agreements.		Multi-barriered Youth	16-18yrs		Vancouver	Vancouver
172	Employment Services	Vancouver School Board - Spectrum Program	Spectrum is a semester senior secondary alternative program located at the Waverley Annex Learning Hub. The primary goal of Spectrum is to provide students with an opportunity to complete grades 10, 11 and 12 in an alternative setting.		Multi-barriered Youth			Vancouver	Vancouver

	A	B	C	D	E	F	G	H	I
	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
173	Employment Services	Vancouver School Board - Streetfront Program	Streetfront is an active alternative program located on the northwest corner of the Britannia Secondary School site. There is a strong physical aspect to the curriculum; running three times a week, regular gym sessions, swimming and weight training, along with hiking, camping, canoeing, and Nordic skiing. Grades 8-10.		Multi-barriered Youth			Vancouver	Vancouver
174	Employment Services	Vancouver School Board - Sunrise East Program	Sunrise East is a grade nine program designed to re-engage students in school. Emphasis is placed on creating a safe supportive learning environment where regular counselling support is provided to students. Field trips and recreational outings aim to broaden students' experiences of the larger community and increase their confidence, competence and safety when travelling in the Vancouver area.		Multi-barriered Youth	under 15		Vancouver	Vancouver
175	Employment Services	Vancouver School Board - Take a Hike	The program is based at John Oliver Secondary School and focuses on at-risk youth aged 15-19, grades 10-12. The purpose of the program is to assist students who have been unable to achieve success in mainstream classes to develop the positive behaviours and attributes they need to become healthy, productive citizens. It is a three year program drawing on the principles of experiential learning – that students learn and grow best through first hand experience, and that there is a need for balance between academic		Youth at Risk	15-19 yrs		Vancouver	Vancouver
176	Employment Services	Vancouver School Board - West Program	The West Program is a Grade 9 and 10 off site alternative program that is part of John Oliver Secondary School. Grades 9-10.		Multi-barriered Youth	14-16yrs		Vancouver	Vancouver

	A	B	C	D	E	F	G	H	I
	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
177	Employment Services	Vancouver School Board - Tupper Young Parent's Program	The core focus of the program is to facilitate students building life-long skills and confidence that will allow them to meet the academic and personal challenges of parenting, not just while in the Young Parent Program, but in the challenging years beyond the program. Licensed onsite daycare;		Pregnant and Parenting Teens	13-19 yrs	women	Vancouver	Vancouver
178	Employment Services	Vancouver School Board - Vinery Program	The Vinery Program provides a safe, supportive and nurturing educational environment to at-risk, emotionally fragile students. The program staff is dedicated to working individually with students to focus on their emotional, social and academic needs. Grades 8 -10		At-risk Youth	13-15yrs		Vancouver	Vancouver
179	Employment Services	YWCA - WorkBC Employment Service Centre - Career Zone Youth	Employment-related drop-in. Job boards, employment counselling, computers, and community resource information. Workshops and hiring fairs.		Youth	16 - 30 yrs		Vancouver	Vancouver
180	Employment Services	Vancouver Board of Education - Community Based Education	The Vancouver Board of Education currently operates six Adult Education Centres in Vancouver. These centres provide educational opportunities to youth and adult students whose studies range from beginning literacy to secondary school completion. All grade 10, 11 and 12 courses follow prescribed Ministry of Education curriculums.		All			Vancouver	Vancouver
181	Employment Services	Vancouver School Board - Hastings Education Centre	High school for adults including landed immigrants, Canadian citizen and conventional refugees with a permit to study.		Immigrants and Refugees			Vancouver	Vancouver
182	Income Assistance Program	BC Employment and Assistance for Persons with Disabilities	A person with PWD designation may be eligible for monthly support and shelter assistance, medical coverage with dental and optical, \$800 earning exemption per month, low cost annual bus pass		People with Disabilities			BC	All
183	Income Assistance Program	BC Healthy Kids Program	Helps low income families (eligible for MSP premium assistance) with the costs of basic dental care and prescription eyewear for their children under 19; \$1400 every 2 years for dental and prescription eye glasses once every 12 months.		Children and Youth in Low Income Families	under 19		BC	All

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	Income Services								
1	Category	Name of Agency	Program/Services	# Staff	Target Group	Age	Gender	Subregion	Municipality
184	<i>Income Assistance Program</i>	Family Maintenance Program	The FMP assists BC Employment and Income Assistance recipients to seek maintenance payments and support from those who are legally obligated and financially able to pay. Through the FMP program the Ministry seeks to ensure that family breakdown does not impoverish dependent family members and promotes the financial independence and economic security of clients by ensuring that they receive enforceable maintenance orders.		Low Income Families			BC	All
185	<i>Income Assistance Program</i>	Hardship Assistance	Hardship assistance is available to people who are not eligible for BCEA and have proven that all other funding sources have been exhausted; they must apply for BCEA to initiate the request. It is issued for only one month at a time, and eligibility must be re-established every month. To be eligible, individual must enter into an employment plan when requested. There is a three month limit if applicants have been refused BCEA because they have income or assets in excess, are awaiting other income, have not established their identity, or have not met SIN card requirements. The three month limit does not apply in situations when individuals are awaiting employment insurance benefits, are involved in strikes or lockouts due to labour disputes, or are ineligible for income assistance due to citizenship requirements not being met. In many instances, hardship assistance must be repaid. Contact local MSD office.		Low income, ALL			BC	All