

Metro Vancouver Housing Social Media Moderation Guide

Metro Vancouver Housing welcomes your posts and comments and hopes that our conversations on social media will be courteous. You are fully responsible for the content of your comments. Do not submit copyrighted or other proprietary material in any form unless you indicate that you have permission to do so.

Metro Vancouver does not discriminate against any views, but reserves the right to delete any comments that come to our attention that have any of the following characteristics:

- Comments not topically related to the particular post or article being commented upon;
- Profane language or content;
- Content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability, or sexual orientation;
- Comments that support or oppose political campaigns;
- Sexual content or links to sexual content;
- Solicitations, advertising or endorsement of any financial, commercial or non-governmental agency;
- Comments that suggest or encourage illegal activity;
- Information that may tend to compromise the safety or security of the public or public systems;
- Content that violates a legal ownership interest of any other party; or,
- Personal attacks of any nature.

Posts or comments from Metro Vancouver Housing tenants that include a question or feedback about their tenancy will not be addressed on social media. To get in touch with Metro Vancouver Housing, tenants can email mvhcommunity@metrovancouver.org or [submit a maintenance request](#).

Metro Vancouver's decision to "Like," "Follow," or "Share" a particular social media page or post, or the appearance of external links on this site does not imply endorsement of any kind.

Reporters are asked to contact media@metrovancouver.org rather than submitting questions as comments.

Contact Metro Vancouver Housing by phone (604-432-6300) or email (Housing.Inquiries@metrovancouver.org).

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