

CENTENNIAL BEACH SHUTTLE BUS SERVICE - FREQUENTLY ASKED QUESTIONS

When does the shuttle service run?

The shuttle bus service will run on Saturdays, Sundays and statutory holidays from July 11 to September 7, 2020. It is weather-dependent and cancellations will be announced on Twitter @MetroVancouver. This is a pilot project and we expect to make adjustments along the way. It will be evaluated at the end of the season.

Where do I catch the shuttle bus?

The park & ride shuttle stop is at the South Delta Recreation Centre (1720 56 St, Delta, BC). The return shuttle stop is near the concession building in Boundary Bay Regional Park.

How long does the shuttle take to get to the park?

The distance from the South Delta Recreation Centre to Boundary Bay Regional Park is about 4 km each way. In good traffic conditions, each one-way trip will take about half an hour including loading and unloading.

Are there scheduled times for the shuttle?

Only the first and last shuttles at both locations have scheduled departure times. All other trips will leave each location approximately hourly.

From South Delta Recreation Centre: first shuttle 11 am, last shuttle 6 pm.

From Centennial Beach: first shuttle at 11:30 am, last shuttle 6:30 pm.

What happens if I miss the return bus?

The last bus leaves Centennial Beach at 6:30 pm. If you miss the return bus, you will be responsible for arranging alternative transportation. It is a 4 km walk from the park to the South Delta Recreation Centre. There is a public transit bus stop near the park entrance gate on Boundary Bay Rd.

Can I reserve a seat on the shuttle?

At this time, the shuttle seating is first come, first served.

Do I need to purchase a ticket?

No, the shuttle service is free.

Can I bring my beach stuff on the bus?

Storage compartments are available for personal beach items such as coolers, chairs, and inflatable beach toys. Propane tanks or other explosives or flammables are not permitted on the bus.

Can I bring my dog on the shuttle?

No, pets are not permitted on the shuttle. You are welcome to visit the park with your pet, provided it remains on a leash and with you at all times. To visit with your pet, we recommend arriving early or late to find a parking spot.

Can I put my bike on the shuttle?

No, we cannot accommodate bicycles on the bus. However, there is bike route to the park along 17A Ave and Beach Grove Rd.

Is there a washroom on the bus?

There is a washroom available on the bus but we are discouraging its use to reduce cleaning time between trips.

Is the bus accessible?

Getting on the bus requires going up a few stairs so the bus is not wheelchair accessible. If you can navigate the stairs, folding wheelchairs can be placed in the storage compartment.

How many passengers can the bus take on each trip?

The maximum capacity of the bus is 37.

What precautions are being taken during COVID-19?

TransLink recommendations are being followed and these procedures will be in place:

- All passengers must wear a mask. If you forget to bring your own, masks can be purchased from the bus driver for \$1. Passengers under the age of 2 and those who have breathing difficulties unrelated to COVID-19 are exempt from wearing personal face masks or facial coverings.
- The bus will run at reduced capacity with a maximum of 37 passengers.
- Passengers waiting for the bus will be asked to practice physical distancing.
- Passengers will be asked to fill the bus from back to the front.
- Passengers will be asked to disembark the bus from front to back.
- The driver will use sanitizing wipes for cleaning passenger touch points throughout bus after each one-way trip (this will be done after passengers disembark at both the park and the recreation centre).
- Buses will be deep-cleaned and sanitized daily.

