THINK THRICE ABOUT YOUR CLOTHES Reduce, Repair, Reuse.

Think Thrice About Your Clothes

2022 CAMPAIGN RESULTS

Jay Soper

Communications Specialist, Corporate Communications

Zero Waste Committee, June 16 2022

BACKGROUND

Background:

- Fourth year of regional clothing waste reduction campaign
- February 28 May 8, 2022

Objectives:

- Increase diversion of textiles from the waste stream
- Raise awareness of clothing waste issue
- Empower residents to take action to reduce their textile waste (reduce, repair, reuse)

Audience:

- Metro Vancouver residents
 - Primary: Adults aged 18-64
 - · Secondary: Women and parents

Caption here

CREATIVE UPDATES

- New platform celebrates the lives of various "owners" by focusing on items of clothing, and the stories they collect
- Builds on premise that if clothes are to be spared from the landfill, they require "caring owners"

New campaign URL: <u>www.think-thrice.ca</u>



CREATIVE EXECUTIONS







PROMOTIONAL STRATEGY

Digital:

- Facebook & Instagram
- YouTube video
- Google Search (year-round)
- Interactive:
 - Facebook live series

Broadcast:

- TV PSA
- Radio (Rock 101, JRFM)

Out-of-Home:

- Super Bus Kings
- Digital Billboards



- Campaign delivered over 33 million impressions
 - Digital: 5.7 million
 - Traditional & out-of-home: 27.4 million
- Campaign webpages had over 19,000 page views (~300/day)
- Post campaign research (among those who saw ads):
 - 55% more likely to donate unwanted clothing
 - 48% more likely to buy clothing that lasts longer
 - 38% more likely to repair clothing
 - 35% more likely to buy less clothing

Digital Billboards

 Surrey, New West, Coquitlam, Port Coquitlam, Delta, Richmond, North Vancouver





Super Bus Kings

 Placed on 12 transit busses throughout the region



Reduce, Repair, Reuse.

Find tips at think-thrice.ca

metro vancouver

26 CAMPFIRES 102 SUNSETS 8 SHOOTING STARS 1 GRATEFUL OWNER



THINK THRICE ABOUT YOUR CLOTHES Reduce, Repair, Reuse.

think-thrice.ca

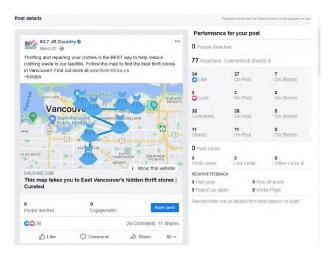


Radio Host Endorsements – Rock 101 and JRFM

4 x 30 second pre-produced recordings (292 spots) & supporting social media

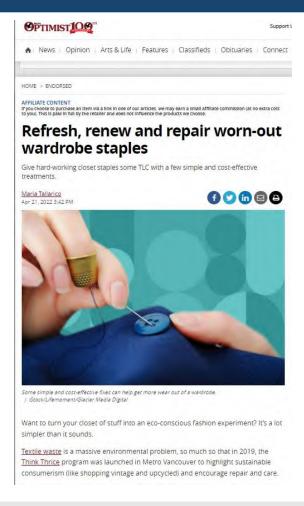






Earned Media

- Print & online stories in community papers
- CBC radio and TV story
- Print, online, and broadcast media reached nearly 17 million people, providing ad value equivalent to \$146,000









Love Food Hate Waste Canada

CAMPAIGN UPDATE

Alison Schatz

Senior Communications Specialist

Zero Waste Committee, June 16, 2022

BACKGROUND

Background •

- Regional activation of Love Food Hate Waste Canada
- Year 4 of the national campaign
 - May 2015: Metro Vancouver launched regional LFHW; licensed from WRAP UK
 - July 2018: National Zero Waste Council launched national campaign

Objective

Prevent avoidable household food waste.

 Dovetails with food scraps diversion campaign, "Food scraps aren't garbage"

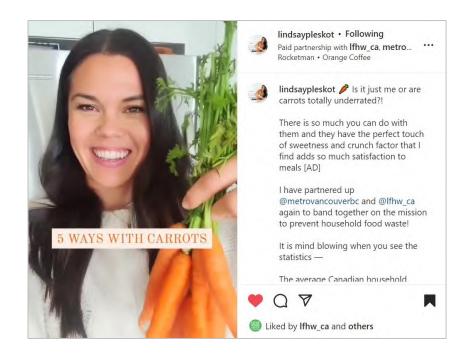
Audience

Metro Vancouver residents

REGIONAL HIGHLIGHTS

Summer / Fall 2021 Campaign Activation

- Regional activations using national creative ("5 Ways With")
- Digital (Facebook, Instagram, Pinterest, Google Search)
- Social media influencers



REGIONAL HIGHLIGHTS

Food Waste Action Week

- Global Food Waste Action Week (March 7-13)
- Canadian and global Love Food Hate Waste campaign partners shared coordinated social media posts



Always-on Tactics

- Be there with tips and recipes when people need them
- Social media, search engine marketing, SEO, newsletter
- Draws on resources like the A-Z Storage Guide, Fridge Guide, and recipes to use up leftovers

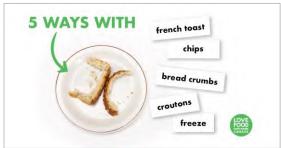


Newsletter (November 2021)

"5 Ways With" Promotion

- Ideas to use up the most commonly wasted foods and seasonal produce
- National influencer campaign, social media, earned media









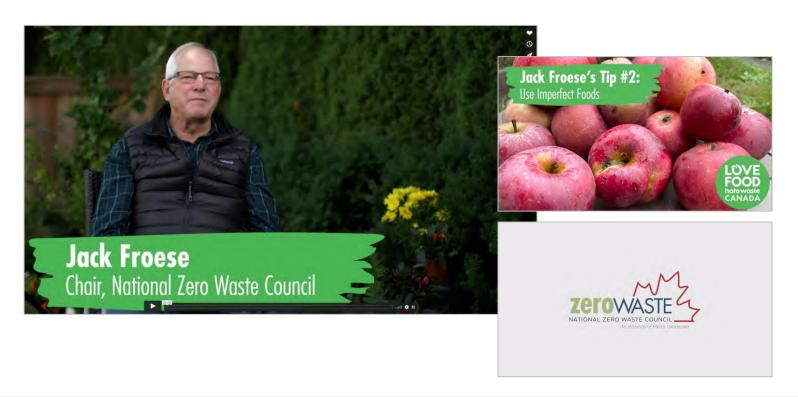






Social Media Influencer Content (Instagram Stories)

Video: Food Saving Tips from National Zero Waste Council Chair Jack Froese



Food Waste Action Week (March 7-13)

- Took part in global activation
- Paired global creative with actionable tips
- Social media, media outreach, amplification package









Global creative (provided by WRAP UK)

Actionable tips

Household Food Waste Data

- Updated with current food costs and changes in population
- Stats that are relatable to residents











































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Together we make our region strong